

Managing your coverage has never been easier

To access and manage your coverage online, visit aflac.com/login and register your account.

What you'll need to register:

- Your Aflac policy number or you can use your Social Security number and mobile phone number.
- Your date of birth and zip code.

Follow the steps to set up direct deposit:

Once you're registered, log in and set up direct deposit to get your money faster, often within 2-3 days for claims you submit online.*

1. Select My Account > Manage Account from top-right navigation.
2. Select Billing & Direct Deposit.
3. Select Manage Direct Deposit to add your banking information and get paid fast!

You can also take advantage of these features 24/7:



Submit claims & track status

- Follow the steps for easy claims filing.
- Complete and upload supporting documentation if requested.
- Sign your claim electronically.
- Check the status and get updates while your claim is processing.



Manage your policies

- Update your contact information.
- Assign beneficiaries.



Questions? Connect whenever you need us, 24/7, by scanning this QR code, logging in to your account or chatting with us at aflac.com/contact-aflac.



*Registration of a new account can take up to 24 hours to take effect.

To submit your claim by mail, send your completed forms and supporting documents to the Aflac WWHQ address below, Attn: Claims Department. Coverage is underwritten by Aflac. WWHQ | 1932 Wynnton Road | Columbus, Georgia 31999. In New York, coverage is underwritten by Aflac New York. 22 Corporate Woods Boulevard, Suite 2 | Albany, New York 12111

Life and long-term care policies and coverage in Puerto Rico do not qualify for Aflac Always but can be switched to direct billing once the employer has paid its final Aflac invoice.