

Don't Forget

To Submit For Your Wellness & Health Screening Benefits

You Can File A Claim Online
At:
Aflacgroupinsurance.com

Please remember when filling out the claim on-line you only need to provide info where there is an orange asterisk. You do not need to provide Employee ID, Group number or Certificate number.

Aflac's claims process: Peace of mind when you need it most

If you're sick or hurt, the last thing you need is an insurer that drags its feet when it's time to pay your claims. Aflac prides itself on being an insurer with a difference: Our goal is to process and pay, not deny and delay. That's why we make it easy to file your claims online. Here's how:

1

Visit Aflacgroupinsurance.com and click on "Customer Service" and then "File a claim."



Choose from accident, hospital, critical illness or wellness and follow the instructions.

2

3

Complete and upload your HIPAA authorization, claim details and documents, and direct deposit information.



Feel secure in the knowledge that claims on group coverage like yours are processed in an average of two days.¹

4

For Claims Escalations:
voluntaryclaims@hubinternational.com