



# Online vision tools

## Convenient online services and information

As a *Lincoln VisionConnect*® member, you get convenient online access to vision plan information and services. Visit [lvc.lfg.com](http://lvc.lfg.com) to choose from a variety of tools that help make it easy to use your vision benefits.

- Find a provider
- Learn more about how to use your vision benefits
- See what eyewear is best for you
- Discover contact lens and Lasik discounts
- Register for an online member account to:
  - Review your benefits, both in and out of network
  - Print an ID card
  - And more

## Register in three easy steps!

Register by going to [lvc.lfg.com](http://lvc.lfg.com). On the left-hand side of the home page, select **Register Now**. On the registration page:

- 1 Enter your subscriber ID (if known) or the last four digits of your Social Security Number.
- 2 Enter your personal and contact information. **Use the exact name used to enroll**, including applicable full first names, maiden names, hyphens and suffixes.
- 3 Choose your unique user name, password, and a four-digit PIN. Select **Create** to finalize your account setup.

If you have problems registering, contact Customer Service at 800-440-8453.

## Find a vision provider

The Provider Locator tool lets you search for your own doctor or find nearby providers who offer features you're looking for, such as specific types of services, handicap accessibility, additional spoken languages or weekend office hours. Locate a provider in a few easy steps:

<p>Visit <a href="http://lvc.lfg.com">lvc.lfg.com</a>. On the right side of the page, use the <b>Provider Quick Search</b>.</p>	<p>In the <b>Provider Quick Search</b> box, enter a ZIP Code or street address.</p>	<p>Click the <b>Search</b> button to display a list of providers close to you.</p>
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### Lincoln VisionConnect® benefits

#### How to utilize your vision benefits

- 1 Find a participating provider by clicking Provider Quick Search on <http://lvc.lfg.com> or by calling 800-440-8453.
- 2 Log on to your online member account to review your benefits before you visit a provider or to print a vision ID card.
- 3 When you visit a provider, you may be asked for your date of birth and subscriber ID (if known).

Insurance products marketed by:  
 The Lincoln National Life Insurance Company  
 Lincoln Life & Annuity Company of New York  
 VIS-EEOT-FLI001\_Z04

## Print an ID card

While a plan ID card is not required to receive vision care, you have the option to print a card online or even save it to your computer through your online member account:

- Log in to [lvc.lfg.com](http://lvc.lfg.com), using your user name and password.
- Select **Print ID Card** on the *Lincoln VisionConnect* portal screen.
- Select the member you want an ID card for from the drop-down menu; click the **Get ID Card** button, and print or save.

## In- and out-of-network claims

### Things to remember:

- If your vision provider is in network, you don't need to submit a claim form or voucher. *Lincoln VisionConnect* plan members are supported through the Spectera vision network—just identify yourself as a Spectera customer when you visit your network provider, and their office will process the claim.
- If you choose an out-of-network provider, you can access a claim form at [LincolnFinancial.com](http://LincolnFinancial.com). On the top of the Lincoln home page, go to CONTACTS, FORMS & CLAIMS, select **Employee benefits** and Find a form. Submit your completed form to:

Claims Department — *Lincoln VisionConnect*  
P.O. Box 30978, Salt Lake City, UT 84130  
Fax: 248-733-6060

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[LincolnFinancial.com](http://LincolnFinancial.com)

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**Order code: VIS-EEOT-FLI001**



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**Not for use in New Mexico.**

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### Submit out-of-network claims to:

**Claims Department — *Lincoln VisionConnect***  
P.O. Box 30978  
Salt Lake City, UT 84130  
Fax: 248-733-6060

(Claim cover sheet can be found on member website.)

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