Employee Benefit Guide





(Non-Bargaining, Local Unions 149, 152, 153, and 200)

2024

About Your Benefits

At Shaker Heights City School District, we are committed to providing a comprehensive and affordable benefits package to you and your family. Review this guide to learn about your options so you can make the most of your Shaker Heights School benefits. If you have any questions, feel free to reach out to Nellie Brown, **216.295.6218** or **brown_c@shaker.org**.



Table of Contents	
About Your Benefits	1
Medical Coverage	2
Prescription Drug Plan	3
Spouse COB Coverage Requirement	4
Dental Coverage	5
Spending Accounts	6
Life and AD&D Insurance	7
Voluntary Insurance Benefits	8
Additional Benefits	9
Coverage Costs	10
Contact Information	11
Health Advocate	12
Ease at Work EAP	13

Eligibility and Enrollment

Full-time and part-time employees are eligible for Shaker's benefits. Employees must work a minimum number of hours per week, which varies by employee classification. See Human Resources for further information. If you enroll for benefits, you may also cover your:

- Legal spouse (subject to Spouse COB Requirement)
- Children up to age 26
- Unmarried children of any age who are mentally or physically disabled

You have 30 days from your hire date to enroll for benefits. Please see Human Resources for instructions on how to enroll by using the See My Benefits Online Call Center. Your benefits begin on the first of the month following your hire date.

What Will It Cost?

Shaker Heights City School District is committed to offering you comprehensive benefits at a fair cost. View page 10 for more information about your costs for coverage.

Making Changes to Your Benefits

Each year, you have the opportunity to make changes to your benefits during open enrollment. You may make mid-year changes to your benefits only if you have a qualifying life event. Examples of qualifying life events include:

- Marriage or divorce
- Birth or adoption of a child
- Change in a dependent's eligibility status
- Change in employment status for you or your dependents resulting in the loss/gain of coverage
- A significant change in the cost or coverage of your dependent's benefits
- Change in the cost of dependent care (for dependent care flexible spending accounts only)
- Death of a dependent

You have 30 days from the date of the life event to make a change in benefits. Keep in mind, the changes you make must be directly related to and consistent with the event. See Human Resources for instructions on how to make a change and what documentation is required.

Review the chart below for the amount you will pay for the medical service listed.

	РРО	Plan ¹
	In Network	Out of Network
Annual Deductible (Individual/Family)	\$250/\$500	\$500/\$1,000
Coinsurance	10%	30%
Annual Out-of-pocket Maximum (Individual/Family)	\$500/\$1,000	\$1,000/\$2,000
Preventive Care	0%	30% after deductible
Office Visits Primary Care Urgent Care Specialist	\$20 copay per visit \$35 copay per visit \$20 copay per visit	30% after deductible \$35 copay per visit 30% after deductible
Emergency Room ²	\$100 copa	y per visit

¹ For complete benefit details, please refer to the Summary of Benefits & Coverage (SBC) and benefit booklet available on the See My Benefits Online Website or by contacting Human Resources .

² Non-Emergency Use of the Emergency Room is Not Covered.

Terms to Know

- Copay A set dollar amount you pay for a covered health care service, usually when you receive the service.
- **Deductible** What you pay out of pocket for health care services before the plan begins to pay a portion.
- **Coinsurance** Your share of the costs of covered health care services after you reach the deductible. You pay the percentage noted in the table above, and the medical plan pays the rest.
- **Out-of-pocket Maximum** What you have to pay before the plan pays 100% of your covered costs. The Out-of-Pocket Maximum for In-Network services includes deductible, coinsurance, and medical copays
- **Network** The facilities and providers the medical plan has contracted with to provide health care services. In-network providers typically provide services at a lower negotiated rate.

Finding In-network Providers

You save the most money when you choose in-network doctors, facilities and pharmacies. Log on to <u>www.medmutual.com</u> or call **800.315.3137** to find providers in the Medical Mutual of Ohio network.



IMPORTANT: Effective 1/1/23, medical and prescription drug coverage is required to be a bundled election. This means you must enroll in both medical and prescription drug, or waive both medical and prescription drug. Also, your election tier must either be single medical and prescription drug, or family medical and prescription drug, with all covered dependents enrolled in both plans.

Prescription Drug Coverage

Prescription Drug Coverage is provided through Medical Mutual of Ohio in conjunction with Express Scripts. Review the chart below for the amount you will pay for the prescription drug service listed.

	Drug Plan
	In Network
RX-Out-of-pocket limit (Individual/Family)	\$8,950/\$17,900
Retail (30-day Supply)	
Generic Copay—Tier 1	\$7 copay
Preferred Brand Copay—Tier 2	\$25 copay
Non-Preferred Brand Copay—Tier 3	\$50 copay
Specialty Drugs (30-day Supply)	Applicable drug tier copay applies or the max of any available
Use of MMO's Specialty Pharmacy is required	manufacturer-funded copay assistance
Mail-order (90-day Supply)	
Generic Copay—Tier 1	\$17.50 copay
Preferred Brand Copay—Tier 2	\$62.50 copay
Non-Preferred Brand Copay—Tier 3	\$125 copay

Generic Drugs

Generic drugs are FDA-approved, and shown to be just as safe and effective as their more expensive brand-name counterparts. If you choose a brand-name drug when a generic drug is available, you will pay the brand-name copay plus the cost difference between the generic equivalent and the brand-name drug. Generic Drugs are typically Tier 1.

Preferred Drugs

Medical Mutual of Ohio regularly reviews the latest prescription drugs on the market and maintains a list of preferred drugs that are clinically effective and not cost-restrictive. These drugs are available at a lower price than those not included on the list, which are called non-preferred drugs. Preferred Drugs are Tier 2.

Specialty Drugs

Specialty drugs are typically used to treat chronic conditions like cancer or multiple sclerosis. These drugs tend to be more expensive and usually require special handling and monitoring. If you take a specialty medication, you must use MMO's Specialty Pharmacy which includes Accredo, Gentry, and University Hospitals. Specialty Drugs could be Tier 1, 2, or 3.



IMPORTANT: Effective 1/1/23, medical and prescription drug coverage is required to be a bundled election. This means you must enroll in both medical and prescription drug, or waive both medical and prescription drug. Also, your election tier must either be single medical and prescription drug, or family medical and prescription drug, with all covered dependents enrolled in both plans.

Spousal COB Coverage Requirement

If you would like to cover your spouse on Shaker's medical and prescription plan, your spouse is subject to the Spousal Coordination of Benefits Rule.

In summary, if your spouse is eligible for group health and prescription drug coverage through their own employer or retirement system, your spouse is required to be enrolled in that plan for primary coverage and can be on the Shaker plan for secondary coverage.

If your spouse is eligible for other coverage, but is not enrolled in such other coverage, he/she is not eligible for the Shaker medical and prescription drug plan. Some exceptions apply.

You and your spouse will be required to complete a Spouse COB certification form initially when first requesting enrollment, and during periodic re-certification audits.

If your spouse's employment and/or other coverage status changes, it is your responsibility to notify Human Resources and complete a new certification form within 30 days of such change so that the appropriate determination can be made.

The Spouse COB Certification Form is located on PowerSchool Records under available forms.

What is Coordination of Benefits (COB)?

When an individual is covered by more than one group health insurance plan, the two plans work together to pay claims for that individual. The process is called coordination of benefits (COB).

Insurance companies coordinate benefits to:

- Establish which plan is primary and which plan is secondary the plan that pays first and the plan that pays some or all of the remaining balance after your share of costs is deducted
- Avoid duplicate payments by making sure the two plans don't pay more than the total amount of the claim
- Help reduce costs of insurance premiums

The objective of Shaker's Spousal COB rule is to require the spouse's employer plan to be the primary payer of their own employee's health and drug claims.

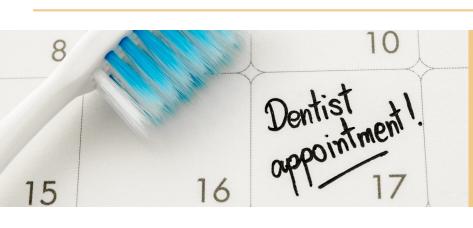


Dental Coverage

Shaker Heights Schools offers a dental plan through Anthem Blue Cross and Blue Shield. Review the chart below for the amount you will pay for the dental service listed.

	Anthem Dental Blue 100/200/300	
	In Network	Out of Network
Annual Deductible (Per Person)	\$50	\$50
Annual Maximum (Per Person)	\$1,500	\$1,500
Preventive Care (Oral Evaluations, X-rays, Cleanings, Space Maintainers, Other Selected Diagnostic and Preventive Services, X-ray (full mouth))	0%	0%
Basic Services (Amalgam and Composite Restorations, Pin Retention Procedures, Root Canal Therapy, Apexification, Therapeutic Pulpotomy, Other Selected Endodontic Services, Simple and Surgical Tooth Extractions, Other Selected Oral Surgery Services, Gingivectomy, Osseous Surgery, Other Selected Periodontal Services, Palliative Treatment)	15%	15%
Major Services (Crowns/Inlays/Onlays, Partial and Full Dentures, Other Selected Prosthodontics Services, Removable Prosthodontics (Partials or Dentures) Fixed Prosthodontics (Bridges) for the Replacement of Teeth (or Tooth))	20% after deductible	20% after deductible
Orthodontia (all eligible employees, spouses, and children are eligible for ortho (children up to age 26)	50% after deductible	50% after deductible
Orthodontia Lifetime Maximum (Per Person)	\$1,500	\$1,500

Note: There is no family maximum for deductible - the \$50 deductible applies to each covered member.



Finding In-network Dentists

You pay less for services when you use a dentist in the Anthem Blue Cross & Blue Shield network. You can find an in-network dentist by visiting <u>www.anthem.com</u> or calling 866.589.0578.

Paying for Health Care

Shaker Heights School offers several ways to set aside pre-tax dollars to pay for medical, prescription drug and dental expenses. The FSA plan is administered by Medical Mutual.

	Health Care Flexible Spending Account (FSA)
What medical plan can I choose?	PPO plan
What expenses are eligible?	Medical, prescription drug and dental (See IRS publication 502 for a full list of eligible expenses)
When can I use the funds?	All of the funds you elect for the year are available January 1
Can I roll over funds each year?	Yes, you may carry over up to \$640 if you have funds remaining at the end of the year.
How do I pay for eligible expenses?	With your Medical Mutual of Ohio debit card (you can also submit claims for reimbursement online at <u>www.medmutual.com</u>)
How much can I contribute each year?	The maximum contribution is \$3,200
Can I change my contributions throughout the year?	No, unless you have a qualifying life event, you choose an annual election amount during open enrollment and that amount is taken out of each paycheck in equal increments throughout the year

Paying for Dependent Care

You can contribute pre-tax dollars into a dependent care FSA to pay for eligible child or elderly care expenses.

	Dependent Care FSA
What is it?	An account that allows you to set aside pre-tax dollars from each paycheck to pay for eligible child or elderly care expenses while you and your spouse work full time
Why should I consider it?	You can lower your taxable income to save some money while you take care of your daycare expenses
What expenses are eligible?	Daycare expenses for your children under age 13 or dependents who are mentally or physically incapable of caring for themselves (including elderly dependents)
When can I use the funds?	Funds are available as you contribute to the account with each paycheck
Can I roll over funds each year?	No, you will lose any funds remaining in your account at the end of the year. However, there is a 2 ½ month grace period in which to use remaining funds from the prior year.
How do I pay for eligible expenses?	With your Medical Mutual of Ohio debit card (you can also submit claims for reimbursement online at <u>www.medmutual.com</u>)
How much can I contribute each year?	The maximum contribution is \$5,000



Important Note If you have questions about your FSA account, you may contact Medical Mutual's customer service at 800.525.9252.

Note: Due to IRS regulations, it's important to keep all receipts and paperwork in case a claim needs to be verified as an eligible expense.

Life and AD&D Insurance

Shaker Heights School provides basic life and accidental death and dismemberment (AD&D) insurance through Dearborn at no cost to eligible employees. If you want additional coverage for yourself, your spouse, or your children, you can purchase voluntary coverage at our group rates.

	How it Works	Basic Life and AD&D (Company-paid benefit*)	Supplemental Life and AD&D (Employee-paid benefit)
Life	All eligible employees will be covered for Basic Life and AD&D insurance on the first day of the month following date of hire. Your designated beneficiary will receive a life insurance	Please see Human Resources for information on your specific life insurance benefit amount.	Employees working 20 or more hours per week are eligible for the Dearborn voluntary life coverage - You: Increments of \$10,000 up to \$300,000, not to exceed 5 times annual earnings. Guarantee Issue Amount: \$50,000, not to exceed 3 times salary. Your spouse: Increments of \$5,000 up to \$150,000, not to exceed 50% of the employee amount. Guarantee Issue Amount: \$25,000. Your child(ren): live birth to 15 days - \$0; 15 days to 6 months - \$5,000; 6 months to 26 years (or 26 years if full-time student) - Increments of \$5,000 up to \$10,000
AD&D	benefit if you pass away.		You: will match your voluntary life election amount Your spouse: N/A Your child(ren): N/A

Note:

For Supplemental Life and AD&D, if you do not elect coverage when you are first eligible and wish to apply later, you will be required to provide evidence of insurability (EOI) and are subject to approval by Dearborn. There is no annual open enrollment for Supplemental Life and AD&D. You can obtain an EOI form on the See My Benefits Online website or by contacting HR. Completed forms must be submitted to Dearborn for consideration.

*For part-time staff, there will be a cost for the Basic Life and AD&D coverage.



Keep Your Beneficiaries Up to Date

It is important to make sure that your designated beneficiary (the person who will receive the benefit) is up-to-date with accurate information so that your benefit is paid according to your wishes. You can check your beneficiary information and make updates by calling See My Benefits Online at 877.282.0808.

Voluntary Insurance Benefits

Shaker Heights Schools also offers several voluntary insurance products. Voluntary means that it is optional to enroll, you choose which product(s) is right for you, and **you pay for the entire premium cost** through payroll deduction. It's important to enroll when you are first eligible for benefits (within 30 days of hire date). If you wish to enroll at a later date, you will be required to provide Evidence of Insurability (EOI) and subject to the insurance company's approval. There is no annual open enrollment for voluntary benefits.

Coverage	Insurance Company	Eligibility	Benefit Provided
Voluntary Short-Term Disability	Allstate	Employee must work a minimum of 15 hours per week. Coverage for Employee Only.	Protection for loss of income due to a short-term disability. Employee chooses a maximum monthly benefit ranging from \$400 to \$5,000, not to exceed 60% of monthly earnings. Plan 1 Option: 7-day elimination period and 3-month maximum benefit. Plan 2 Option 14-day elimination period, with a 6-month benefit period maximum. There is a 12/12 pre-existing condition limitation. Coverage is portable if you leave employment.
Voluntary Long-Term Disability	Lincoln	Employee must work a minimum of 25 hours per week. Coverage for Employee Only.	Protection for loss of income due to a long-term disability. Provides 60% of earnings to a maximum of \$5,000 per month. If vested under STRS or SERS, this policy will pay up to 100% of pre-disability earnings, when combined with STRS or SERS disability payments. There is a 180-day elimination period. The maximum benefit period depends upon your age at disability and the Social Security Normal Retirement Age. There is a 3/12 pre-existing condition limitation.
Universal Life Insurance (Permanent Coverage)	Allstate	Employee must work a minimum of 15 hours per week. Coverage for Employee, Spouse or Children under 19.	Permanent life insurance: the insured person is covered for the duration of their life as long as they pay premiums and fulfill any other policy requirements. Coverage amount and guaranteed issue limit is based upon the weekly premium selected. Premium is based upon tobacco status. Maximum benefit amounts are \$150,000 for employee, \$100,000 for spouse, and \$50,000 for child. Coverage is portable if you leave employment.
Critical Illness	Allstate	Employee must work a minimum of 15 hours per week. Coverage for Employee, Spouse or Children under 19.	This type of insurance can offer peace of mind when diagnosed with a critical illness, paying benefits directly to you to use as you wish. You choose a benefit maximum of \$10,000 or \$20,000, and paid benefit amounts are a percentage of this maximum based upon the specific condition. Employee must enroll for coverage in order for spouse and/ or children to obtain coverage. Coverage is portable if you leave employment.
Identity Theft	Legal Shield	Offered to benefit-eligible employees	A service to help protect you against identity theft by monitoring your identity (SSN, credit cards, bank accounts, social media), provides counsel when you need it, helps restore your identity, and more.

The cost for coverage is calculated at the time of enrollment through the See My Benefits Online Call Center

Additional Benefits



Employee Assistance Program

To help you with personal issues and concerns, Shaker Heights School provides you and your family with an employee assistance program (EAP) at no cost to you. Call Ease@Work 24/7 for confidential assistance with personal matters like family, finances, health and work. Experienced consultants are available to listen and help you find solutions. They can also set up in-person sessions with local behavioral health counselors if needed. Find more information at https://mylifeexpert.com/login.

Employees can access ease@work online:

https://mylifeexpert.com/login

Company Code: shaker

Login: last name first initial

A password will be emailed to you

Employees may also call 800.521.3273 - 24 hours a day - 7 days a week.

See pages 13-14 for additional details

Health Advocate

Employees and dependents on the Shaker health plan have access to Health Advocate, a health care concierge service. Health Advocate has been helping Americans navigate the complexity of the healthcare system for over 20 years. There is no cost to you for using this service!

Their experts can:

- Support medical issues, from common to complex
- Answer questions about diagnoses and treatments
- Research the latest treatment options
- Find the right in-network doctors and make appointments
- Research and arrange expert second opinions
- Facilitate pre-authorizations and coordinate benefits
- Resolve insurance claims and billing issues
- Explain benefits and your share of the costs
- Find lower cost health care options

Web: <u>HealthAdvocate.com/members</u> Email: <u>answers@HealthAdvocate.com</u> Phone: 866.695.8622 See page 12 for additional details Below is an overview of your benefit coverage costs.

Cost for Medical and Prescription Drug Coverage - Medical Mutual of Ohio

	Medical	Prescription Drug	Medical + Prescription Drug
Coverage Tier	Per Pay	Per Pay	Total Per Pay
Employee Only	\$47.59	\$11.70	\$59.29
Employee + Family	\$125.14	\$31.06	\$156.20

Cost for Dental Coverage - Anthem Blue Cross and Blue Shield

Coverage Tier	Per Pay
Employee Only	\$2.52
Employee + Family	\$7.23

Cost for Supplemental Life and AD&D Insurance (per \$1,000 of coverage) - Dearborn

Employee or Spouse Age (Life)	Monthly Rates
24 and Under	\$0.050
25-34	\$0.040
35-39	\$0.060
40-44	\$0.090
45-49	\$0.140
50-54	\$0.250
55-59	\$0.420
60-64	\$0.580
65-69	\$1.020
70-74	\$2.110
75 and Above	\$3.230

Dependent Child(ren) (Life)	Monthly Rates
ife	\$0.210
mployee Age (AD&D)	Monthly Rates

Note: Your Supplemental Life and AD&D benefits will reduce by 35% of the original amount at age 65; and further reduce by: 50% of the original amount at age 70.

Contact Information

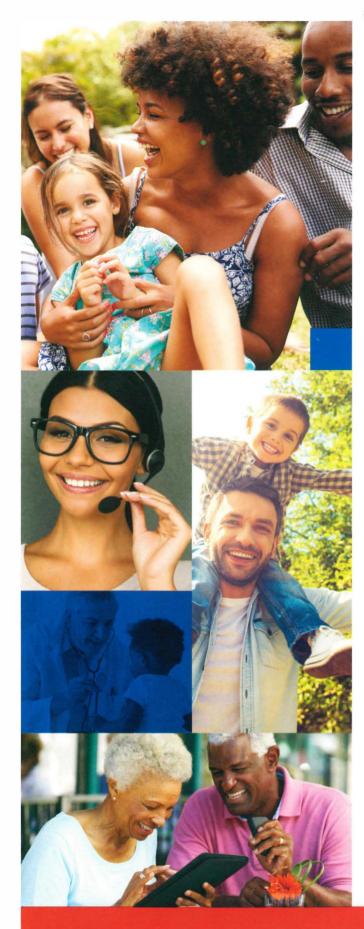
Benefit	Vendor	Phone	Website or Email
Shaker Heights School Benefit Advocate Center	Health Advocate	866.695.8622	HealthAdvocate.com/members
Medical and Prescription Drug	Medical Mutual of Ohio	800.315.3137	www.medmutual.com
Dental	Anthem Blue Cross & Blue Shield	866.589.0578	www.anthem.com
Flexible Spending Account	Medical Mutual of Ohio	800.525.9252	www.medmutual.com
Life and AD&D	Dearborn	800.721.7987	www.mydearborngroup.com
Supplemental Life and AD&D	Dearborn	800.721.7987	www.mydearborngroup.com
Voluntary Short-Term Disability, Universal Life and Critical Illness	Allstate	800.521.3535	www.allstatebenefits.com
Voluntary Long-Term Disability	Lincoln National	877.275.5462	www.lincolnfinancial.com
Identity Theft	Legal Shield	888.494.8519	https://www.idshield.com/
Employee Assistance Program	Ease@Work	800.521.3273	https://mylifeexpert.com/login
See My Benefits Online	Enrollment Call Center	877.282.0808	https://seemybenefitsonline.com
Shaker Heights Human Resources	Nellie Brown, HR Specialist	216.295.6218	<u>brown_c@shaker.org</u>

Shaker Heights Schools Benefit Advocacy Service is offered at no cost to you through Health Advocate.

Health Advocate is an employee resource for your company-sponsored health, welfare and insurance benefits. Talk to a representative about your eligibility, enrollment or your current benefits.

- Phone: 866.695.8622
- Email: <u>answers@HealthAdvocate.com</u>
- See page 12 for additional details





we make healthcare **easier**

Our experts can:

- Support medical issues, from common to complex
- Answer questions about diagnoses and treatments
- Research the latest treatment options
- Find the right in-network doctors and make appointments
- Research and arrange expert second opinions
- Facilitate pre-authorizations and coordinate benefits
- Resolve insurance claims and billing issues
- Explain benefits and your share of the costs

Available at no cost to employees, their spouse, dependent children, parents and parents-in-law. Completely confidential.

We're not an insurance company. West's Health Advocate Solutions is not a direct healthcare provider, and is not affiliated with any insurance company or third party previder. @2017 Health Advocate HA-CM-1610013-1FLY

Turn to us-we can help.



866.695.8622 Email: answers@HealthAdvocate.com Web: HealthAdvocate.com/members

Download the app today!

HealthAdvocate[®]

12

EMPLOYEE ASSISTANCE PROGRAM

Financial worries, aging parents, job stress, health issues - Everyone faces challenges from time to time, with your EAP you don't have to face these things alone.

This includes solutions such as:

ANYTIME, ANYWHERE

PERSONAL ASSISTANT

Our Personal Assistant helps individuals with their "to do" list. It can be difficult to find extra time in the day to manage everyday tasks. We help lighten the load through researching the best options to benefit you and your loved ones.

EASE@WORK

INCLUDES: 24/7/365 Telephone Support, Mobile App with Chat Functionality, Video Counseling and Web Portal

MENTAL HEALTH COUNSELING

When overwhelmed with personal, work or life stressors, mental health counseling can be a lifesaver. Our licensed master's level counselors support you and your household members through difficult times providing confidential assistance 24/7.

COACHING

We help employees and their household members achieve their personal and professional goals by providing coaching that meets needs in many of life's domains. A coach works actively to help individuals assess their current situation then develop goals to meet their stated expectations.

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WORK/LIFE RESOURCES

Navigating the practical challenges of life, while handling the demands of your job can be stressful. Work/Life resources and referral services are designed to provide knowledgeable consultation and customized guidance to assist with gaining resolution to everyday hurdles.

MEDICAL ADVOCACY

Medical Advocacy is a new approach to maneuvering through the healthcare system. It offers strategies to promote employee health, productivity, and well-being by serving patient populations throughout the entire lifespan.

LEGAL/FINANCIAL RESOURCES

Legal and Financial resources and referrals are available to connect employees with experienced, vetted professionals in their topical area of legal and financial needs. Financial topics include identity theft, savings, debt reduction and more.

PRIVATE, CONFIDENTIAL, & AT NO COST TO YOU, FOR YOU AND YOUR HOUSEHOLD MEMBERS

Your participation with your EAP is voluntary and strictly confidential. We do not report back to your employer about the things you discuss in private counseling conversations.

Member Portal and App

Feeling connected & supported 24/7/365

You can download the app to the home screen of your mobile device without even visiting an app store, by simply visiting *mylifeexpert.com* or scanning the **QR code** at the bottom of this page.

TO LOGIN

- Click "create a new account with your company code"
- Insert your company code
- Follow instructions included in the activation e-mail

Play, learn, and discover!



Surveys are provided to you with a quick assessment on financial, health and addiction issues. These surveys are designed to deliver targeted resources and information to meet your needs.



Life Expert provides access to thousands of up-to-date topic-related articles, videos and worksheets. Some topics include: Financial & Legal, Family, Education, Health, Wellness, Career, Military, everyday living and much more.



INTERACTIVE CHECKLISTS:

Life Expert provides you with interactive tools to help with issues such as family, health, and other life situations.

EASE@W



WEBSITE: easeatwork.com

- Click on the Member Portal & App in the upper right corner.
- COMPANY ACCESS CODE: Shaker

• For COVID-19 Resources, visit: allonehealth.com/covid-19-resources/ TOLL-FREE: **800-521-3273**

An AllOne Health Company

Notes

This document is an outline of the coverage proposed by the carrier(s), based on information provided by your company. It does not include all of the terms, coverage, exclusions, limitations, and conditions of the actual contract language. The policies and contracts themselves must be read for those details. Policy forms for your reference will be made available upon request.

The intent of this document is to provide you with general information regarding the status of, and/or potential concerns related to, your current employee benefits environment. It does not necessarily fully address all of your specific issues. It should not be construed as, nor is it intended to provide, legal advice. Questions regarding specific issues should be addressed by your general counsel or an attorney who specializes in this practice area.

The Fine Print

The information contained in this summary should in no way be construed as a promise or guarantee of employment. The company reserves the right to modify, amend, suspend, or terminate any plan at any time for any reason. If there is a conflict between the information in this brochure and the actual plan documents or policies, the documents or policies will always govern. Complete details about the benefits can be obtained by reviewing current plan descriptions, contracts, certificates, policies and plan documents available from your Human Resources Office. This benefits enrollment guide highlights recent plan design changes and is intended to fully comply with the requirements under the Employee Retirement Income Security Act ("ERISA") as a Summary of Material Modifications and should be kept with your most recent summary plan description.