



Medical Mutual®
2060 East Ninth Street
Cleveland, Ohio 44115-1355

MedMutual.com



January 1, 2018

Dear Shaker Heights City School District Employee:

Effective January 1, 2018, Medical Mutual will be your new health insurance carrier. The plan offered is SuperMed PPO.

Should you need medical and/or prescription drug services before receiving your new Medical Mutual identification card, please contact your physician's office or pharmacy and provide them with the following information:

Subscriber number:	Employee social security number (your ID card will have a unique 12-digit identification number, which is inter-changeable with your social security number)
Group number:	880997
Effective date of plan:	01/01/2018
Billing Address:	Medical Mutual P.O. Box 6018 Cleveland, Ohio 44101
Drug Group number:	MMODRUG
Drug Bin number:	610014
Express Scripts Ph. #:	1-800-417-1961

If you or your physician have questions regarding your benefits, please contact MMO's Customer Service at 1-800-315-3137 on or after 01/01/2018.

To access a temporary MMO ID (on or after 01/01/18):

Go to www.medmutual.com

- Under "Member Login" click "Register for an Account"
- Click "Register Using Social Security Number"
 - Need Last 4 digits of SSN, First Name, Last Name, and Date of Birth
- Create Username and Password
- Click "Benefits and Coverage"
 - ID Cards
 - View as PDF

Please note, MMO ID cards and benefits will not be active until the effective date of 01/01/2018.

We look forward to meeting all your health care needs.

Sincerely,

Medical Mutual of Ohio