Pflugerville ISD: HCH HD Plan

Coverage Period: 1/1/2024 – 12/31/2024 Coverage for: Individual + Family | Plan Type: EPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-833-841-6703. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <u>www.healthcarehighways.com</u> or call 1-833-841-6703 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	Network: \$3,500 Individual / \$7,000 Family Out of Network: Not Covered	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. In-Network preventive care is covered before you meet your deductible.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet deductibles for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	Network: \$7,500 Individual / \$15,000 Family Out of Network: Not Covered	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, balance-billing charges, preauthorization penalties and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a network provider?	Yes. See www.healthcarehighways.com or call 1-833-841-6703 for a list of network providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a referral to see a specialist?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .

		What You Will Pay		Limitations, Exceptions, & Other Important	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
	Primary care visit to treat an injury or illness	30% coinsurance	Not Covered	Virtual Visits (Telehealth) are available, please refer to your plan policy for more details.	
If you visit a health care	Specialist visit	30% coinsurance	Not Covered	None	
provider's office or clinic	Preventive care/screening/ immunization	No charge, <u>deductible</u> does not apply	Not Covered	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.	
If you have a test	Diagnostic test (x-ray, blood work)	30% coinsurance	Not Covered	None	
If you have a test	Imaging (CT/PET scans, MRIs)	30% coinsurance	Not Covered	None	
	Generic drugs	30% coinsurance	Not Covered	Prescription drug coverage is provided through	
If you need drugs to treat your illness or condition	Preferred brand drugs	30% coinsurance	Not Covered	Express Scripts by visiting express-scripts.com or call RxBenefits Member Services at 1-800-	
More information about prescription drug coverage	Non-preferred brand drugs	30% coinsurance	Not Covered	334-8134. Specialty medications are limited to 30 day	
is available at express- scripts.com	Specialty drugs	30% coinsurance	Not Covered	supply. Specialty medications are obtained through Accredo, Express Scripts' specialty pharmacy by calling Accredo at 1-800-803-2523.	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	30% coinsurance	Not Covered	None	
surgery	Physician/surgeon fees	30% coinsurance	Not Covered	None	
	Emergency room care	30% coinsurance	30% coinsurance	None	
If you need immediate medical attention	Emergency medical transportation	30% coinsurance	Not Covered	Ground and air transportation covered.	
	<u>Urgent care</u>	30% coinsurance	Not Covered	None	
If you have a hospital stay	Facility fee (e.g., hospital room)	30% coinsurance	Not Covered	Preauthorization is required.	
	Physician/surgeon fees	30% coinsurance	Not Covered	None	

		What You Will Pay		Limitations, Exceptions, & Other Important	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
If you need mental health, behavioral health, or	Outpatient services	30% coinsurance	Not Covered	None	
substance abuse services	Inpatient services	30% coinsurance	Not Covered	Preauthorization is required.	
	Office visits	30% coinsurance	Not Covered	Cost sharing does not apply for preventive services. Depending on the type of services,	
If you are pregnant	Childbirth/delivery professional services	30% coinsurance	Not Covered	coinsurance and deductible may apply. Maternity care may include tests and services	
	Childbirth/delivery facility services	30% coinsurance	Not Covered	described elsewhere in the SBC (i.e. ultrasound.)	
	Home health care	30% coinsurance	Not Covered	Limited to 60 visits per calendar year. Preauthorization is required.	
	Rehabilitation services	30% coinsurance	Not Covered	Limits per calendar year: Physical, Speech, Occupational, Pulmonary: 20 visits each. Cardiac: 36 visits.	
If you need help recovering or have other special health needs	Habilitation services	30% coinsurance	Not Covered	Services are provided under, and limits are combined with Rehabilitation Services above.	
nealth needs	Skilled nursing care	30% coinsurance	Not Covered	Limited to 60 days per calendar year. Preauthorization is required.	
	Durable medical equipment	30% coinsurance	Not Covered	Precertification required if DME is over \$1,000	
	Hospice services	30% coinsurance	Not Covered	Limited to 360 days per lifetime. Preauthorization is required.	
If your shild poods dontal	Children's eye exam	30% coinsurance	Not covered	Limited to 1 exam every year.	
If your child needs dental or eye care	Children's glasses	Not covered	Not covered	None	
or eye oure	Children's dental check-up	Not covered	Not covered	None	

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture
- Cosmetic surgery
- Dental care (Adult)
- Infertility Treatment

- Long-term care
- Non-emergency care when traveling outside of the United States
- Private-duty nursing

- Routine foot care
- Weight loss programs (non-surgical)

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Chiropractic Care (20 visits per year combined with Physical Therapy)
- Hearing aids (Limited to \$2,000 per ear, per 36 month period)
- Routine eye care (Adult)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: [insert State, HHS, DOL, and/or other applicable agency contact information]. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: [insert applicable contact information from instructions].

Does this plan provide Minimum Essential Coverage? [Yes/No]

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? [Yes/No/Not Applicable]

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-833-841-6703.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-833-841-6703.

Chinese (中文): 如果需要中文的帮助,请拨打这个号码1-833-841-6703.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-833-841-6703.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.



About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$3,500
■ Specialist coinsurance	30%
Hospital (facility) coinsurance	30%
Other coinsurance	30%

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700	
In this example, Peg would pay:		
Cost Sharing		
<u>Deductibles</u>	\$3,500	
<u>Copayments</u>	\$0	
Coinsurance	\$2,700	
What isn't covered		
Limits or exclusions	\$60	
The total Peg would pay is	\$6,440	

Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The <u>plan's</u> overall <u>deductible</u>	\$3,500
■ Specialist coinsurance	30%
Hospital (facility) coinsurance	30%
Other coinsurance	30%

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Total Example Cost

Durable medical equipment (glucose meter)

Total Example Cost	\$5,600
In this example, Joe would pay:	
Cost Sharing	
<u>Deductibles</u>	\$3,500
Copayments	\$0
Coinsurance	\$600
What isn't covered	
Limits or exclusions	\$20
The total Joe would pay is	\$4,120

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The <u>plan's</u> overall <u>deductible</u>	\$3,500
■ Specialist coinsurance	30%
Hospital (facility) coinsurance	30%
Other coinsurance	30%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$2,800
In this example, Mia would pay:	
Cost Sharing	
<u>Deductibles</u>	\$2,800
Copayments	\$0
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$2,800