



## Specialty Pharmacy Benefit Program Information

Nelnet has partnered with Archimedes to administer specialty medication management. Archimedes offers high-touch clinical and safety programs designed for the unique needs of individuals taking these complex and costly medications. Should you have any questions about this benefit or need assistance filling your medication, please contact Archimedes Member Services at 888-504-5563.

### What is a specialty medication?

Specialty medications are generally prescribed for people with complex or ongoing medical conditions such as HIV, multiple sclerosis, hemophilia and rheumatoid arthritis. These high-cost medications also have one or more of the following characteristics:

- Injected or infused, but some may be taken by mouth
- Unique storage or shipment requirements
- Additional education and support required from a health care professional
- Typically not stocked at retail pharmacies

### Who do I contact for a prior authorization?

Many specialty medications will require prior authorization before they can be dispensed, which will be managed by Archimedes. If you have questions about the status of your prior authorization request, please contact Archimedes at 888-504-5563.

### What ID card should I use when filling my specialty medication?

You will not receive a separate ID card for Archimedes. The specialty pharmacy will have all the information needed to process your specialty medication. If you are filling a limited distribution drug at another specialty pharmacy or an HIV medication at a retail pharmacy, Archimedes will provide the pharmacy with your benefit information.

## What pharmacy can I use to fill my specialty medication?

Most specialty medications will need to be filled by AcariaHealth Specialty Pharmacy. AcariaHealth provides home delivery services for specialty drugs, timely refills when you need them, and 24/7 access to pharmacists and nurses. A small number of specialty medications are limited distribution drugs that cannot be filled at AcariaHealth. If you are taking a limited distribution drug, Archimedes will connect you to a pharmacy that can dispense your medication. HIV medications can be filled through AcariaHealth or a retail pharmacy in Archimedes' network.

## How do I enroll in a copay assistance program?

Many specialty medications have copay assistance programs where a drug manufacturer pays for all or part of the drug's cost to make it more affordable. These programs offer significant savings. If you do not currently use a copay assistance program, Archimedes will help you enroll so you can take advantage of these savings.

## How can I reach Archimedes or the specialty pharmacy that is filling my medication?

Archimedes Member Services: 888-504-5563

AcariaHealth Specialty Pharmacy: 844-484-6926

