

Trustmark Voluntary Benefits Policyholders/Members

Resources & Contact Information

Voluntary Benefits Portal

myvb.trustmarkbenefits.com



Manage your
personal information



View your
policies & details



File online claims
& track status

Customer Care Department

Individual Products:

(800) 918-8877

CustomerCare@trustmarkbenefits.com

Group Products:

(866) 813-7192, x3

GroupServiceVB@trustmarkbenefits.com



Questions about your policy/certificate



Copies of a policy/certificate



Reactivations & refunds

Claims Department

Individual Products:

(877) 201-9373

ClaimContactVB@trustmarkbenefits.com

Group Products:

(866) 813-7192, x1

GroupClaimsContactVB@trustmarkbenefits.com



File new claims



Check status of pending claims



Questions about claims

Is my coverage "Individual" or "Group"?

Check your policy/certificate number/
identifier to find out!

(You can find your numbers at myvb.trustmarkbenefits.com.)

If the identifier has letters in it (e.g., ABC0DF), it is an Individual Policy
If the identifier is only numbers (e.g., 012345) it is a Group Certificate

