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How to add your WEX benefits card as a mobile payment method

This article outlines how to add your WEX benefits card as a mobile payment method.

You can add your benefits card as a mobile payment method on your smartphone for additional flexibility when paying for eligible products and services. You can add your benefits card to multiple devices as long as each device supports the mobile wallet you are attempting to use.

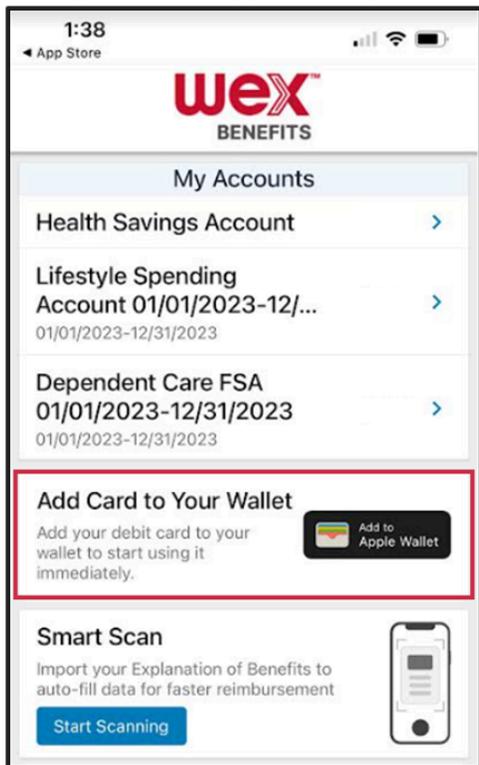
Apple users

You can add your WEX benefits card to your mobile wallet directly from the WEX benefits mobile app. This means you do not need to have your card in hand to add it.

To add your card to your mobile wallet, complete the following steps:.

Important: You must have the most updated version of the app to use this feature.

1. Log into the app and tap "Add Card to Your Wallet."



2. Tap "Continue."
3. Tap "Next."
4. Agree to the terms and conditions.
5. View the confirmation message.

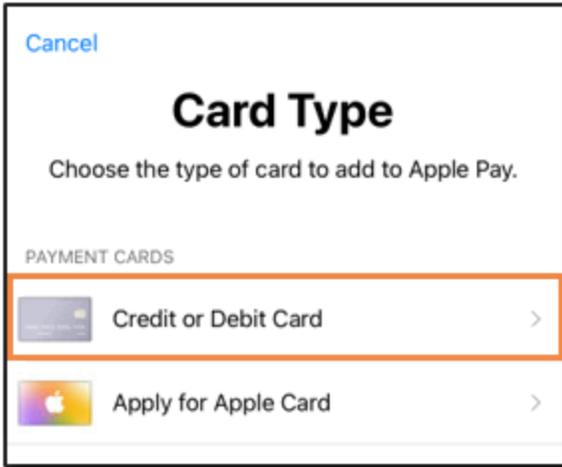
Note: You will also receive an email notification regarding the change.

Non-Apple users

To add your benefits card as a mobile payment method, complete the following steps:

1. Open the Wallet app on your mobile device and tap the plus sign (+) in the upper right-hand corner.

2. Tap "Credit or Debit Card."



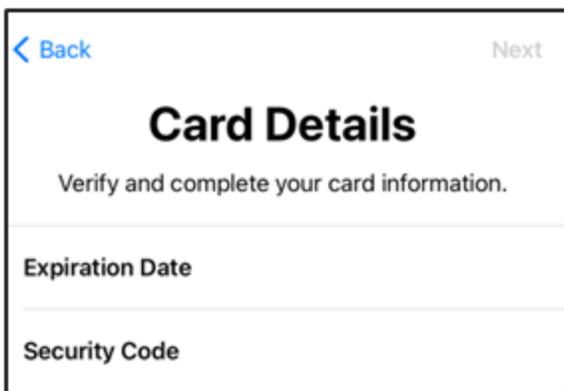
3. Tap "Continue" and scan your benefits card.

4. Verify your card information and tap "Next."

Scenario	Resolution
You do not have a mobile phone number or email address associated with your WEX account.	You will be prompted to call a number to complete the authentication process.
You are attempting to add a benefits card for a dependent.	

5. Provide your card's security code (the three-digit number on the back of your card) and tap "Next."

Note: Your card's expiration date will be automatically populated.



6. Read the terms and conditions and tap "Agree."

7. View the acknowledgement that the card was successfully added and tap "Done."



Once you have successfully added your card as a mobile payment method, you will receive a confirmation via email as well as notifications in your online account and the WEX benefits mobile app.

Scenario	Resolution
You do not have an email address associated with your WEX account.	The confirmation will be mailed to you.

You can view this article at:

<https://wexbenefitskb.egain.cloud/system/templates/selfservice/dbika/help/agent/locale/en-US/portal/308900000001002/content-version/PROD-7549/PROD-89484/How-to-add-your-WEX-benefits-card-as-a-mobile-payment-method?query=apple%20pay>

