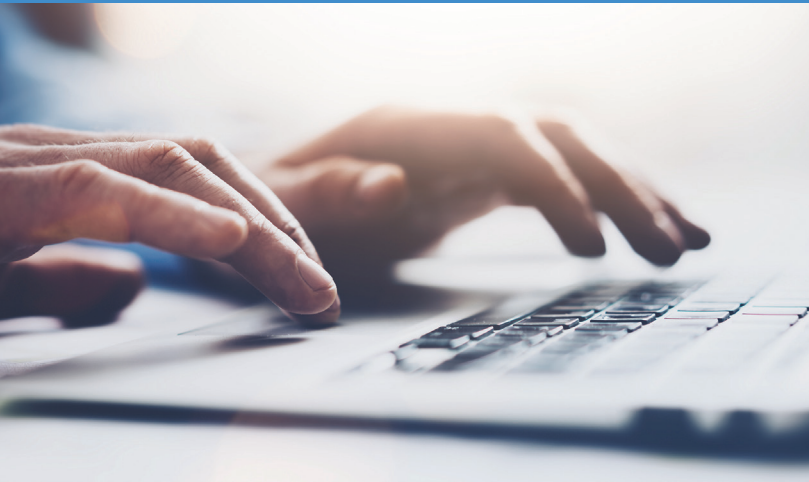


myevhc.com

A Personal Online Gateway To Your Health Plan



These days, people do their banking, pay utility bills and shop for just about anything online. It's secure, fast, easy and convenient. At Evolution Healthcare, we believe accessing information about your health plan and managing your accounts should be no different. That's why we provide myevhc.com, a personal online portal with access to detailed claims data, out-of-pocket expense tracking, dedicated customer support, and much more. Better yet, you can visit the portal to your health plan when it fits your busy schedule – at anytime of the day or night.

Take advantage of all that myevhc.com has to offer:

Claim Lookup and Account Balances

- View claim detail
- Use a variety of filtering and sorting capabilities to help you find specific claims faster, including the ability to sort by patient status, type or service date programs

Site Security and Login

- Intense security protects members' information
- Create separate logins for family members, and have the ability to block certain information from other members of the household

Online Message Center

- Gain quick, direct access to customer service
- Immediately send questions about a specific claim while viewing it
- Select certain topics so that your important questions are delivered to the appropriate department and answered as quickly as possible

View Custom Content

- Tailored messages from your employer when needed
- Informational articles on website functions, health and wellness and healthcare consumer advice
- View links and resources customized to your coverage

Electronic EOBs

- View information on medical claims and payments made by Evolution Healthcare with secure electronic Explanations of Benefits (EOBs)
- Receive a secure e-mail automatically when electronic EOBs become available
- Update the e-mail address receiving secure electronic EOBs at any time

Receive E-mail Alerts

- When electronic EOBs are available to view
- That your Message Center questions have a reply to your coverage

Don't forget to register to use myevhc.com!

For access to the portal to your health plan, you must first register at myevhc.com. Please refer to "A Member's Guide to Registering" for more information on how to get started.



www.myevhc.com
1.800.311.EVHC(3842)