# avēsis

# *Member Resources*

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At Avēsis, we strive to give you the simplicity you seek when using your benefits and signing up online to manage them. Here, we show you exactly what you'll need to get started.

## Signing Up Online

1. Visit **www.avesis.com** and click Members from the top navigation.

2. Click **Sign Up** to register your account. You'll be required to enter your first and last names, date of birth, mobile phone number, and email address.

3. Create a username and password that conforms with the password requirements.

4. Click **Submit** & Get Started.

Once you're registered, you'll get a confirmation message that your registration was successful. Log in and use the dashboard to search for providers; check eligibility; view vision benefits, claim status, and forms and documents; print an ID card; get messages; and edit your profile.

Learn more about sight through our FAQs, glossary, and vital vision facts.

## Using Your Benefits

1. Select a provider from our Provider Directory at **www.avesis.com**. Search by provider type, name, zip code, location, mile radius, and more, then further narrow your search to include other preferences.

2. Call to schedule an appointment, identifying yourself as an Avēsis member; confirm the provider accepts Avēsis. No ID cards are necessary to receive services.

3. At your visit, pay any copays and non-covered expenses.

That's it! It really is as easy as 1-2-3.

## Submitting Claims

Go paperless! Now you can submit your out-of-network vision claims through our member portal. It's faster, easier, and better for the environment than submitting paper claims. And you'll even be reimbursed faster!

## Need Assistance?

Our Customer Care Center can be reached at 855-214-6777.

Monday through Friday, 7:00 a.m. to 8:00 p.m. EST.

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