

## **Avēsis Vision - ID Card Reminders**

- ✓ **Vision ID Cards include the enrolled subscriber's name** and not the name of each enrolled dependent.
- ✓ **One ID card is issued** for members with *Employee Only* coverage. Two ID cards are issued for members with any additional covered dependents.
- ✓ **New ID cards are not re-issued every year.** Only newly enrolled employees or those moving from *Employee Only* coverage to a higher tier level with newly added dependents will receive new ID cards.
- ✓ **Additional ID cards can be obtained several ways** as follows:
  - Log into the member web portal at [www.Avesis.com](http://www.Avesis.com) and print a paper ID card, or
  - Request an additional or replacement ID card by logging into the member portal and requesting via member services or call **member services** at **1-800-828-9341** or **1-855-214-6777**, or
  - Request a paper copy from a benefits team member, who can log into the web portal as an administrator and print a paper copy for you.

### **PLEASE NOTE:**

**Replacement ID cards** should arrive within 10-14 days of request (usually sooner). They will arrive **via USPS in a white, non-descript envelope** that some recipients mistake for "junk-mail" and discard in error. Please be on the lookout for these documents once requested!

-Thank you for partnering with Avēsis Vision