

Contact Information

Important Contact Information:

Benefits Call Center

(888) 598-2040

Monday-Friday 7am to 5pm CST

Please utilize the website resources for provider information, pharmacy information, and general claims information.

The Customer Service phone numbers can assist you with benefits and specific claims questions.

01

Medical

Yellow Plan

UMR Customer Service: (800) 826-9781

www.UMR.com

Purple Plan

Surest Customer Service: (866) 683-6440

Join.Surest.com/EH

HMO Medical Plan

Kaiser Customer Service: (800) 464-4000

healthy.kaiserpermanente.org

02

Dental

Delta Dental PPO

(800) 524-0149

www.DeltaDentalIN.com

03

Vision

EyeMed Vision

(866) 939-3633

www.EyeMed.com

04

Health Savings Account

Optum Bank

(866) 234-8913

www.optumbank.com

05

Flexible Spending Account

HRPro

(800) 989-8776

www.hrpro.com/login

06

Life, AD&D and Long-Term Disability

Voya

(800) 955-7736

www.voya.com

07

Short-Term Disability

AskHR@peoplesolution.endress.com

08

Employee Assistance Program

AllOne Health

(800) 731-6501

allonehealth.com/newavenues

Password: EndressHauser

Voya

(877) 533-2363

guidanceresources.com/

Web ID: My5848i

09

Voluntary Benefits –

Voya – Accident and Critical Illness

(877) 236-7564

www.voya.com

Allstate – Group Whole Life

Customer Service: (800) 521-3535

Website: AllStateBenefits.com

Norton's LifeLock

Customer Service: (800) 607-9174

Website: Norton.com/BenefitPlans

Wishbone Pet Insurance

Customer Service: (800) 887-5708

Website: Wishboneinsurance.com/endress