Duncan Supply Company, Inc.: Anthem Blue Access PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, https://eoc.anthem.com/eocdps/. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary/ or call (833) 578-4441 to request a copy.

| Important Questions | Answers | Why This Matters: |
|------------------------------|--|--|
| What is the overall | \$3,000/person or \$9,000/family | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before |
| deductible? | for In- <u>Network</u> <u>Providers</u> . | this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member |
| | \$9,000/person or \$27,000/family | must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid |
| | for <u>Out-of-Network</u> <u>Providers</u> . | by all family members meets the overall family <u>deductible</u> . |
| Are there services | Yes. Primary Care. Specialist | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. |
| covered before you | Visit. <u>Preventive Care</u> . Certain | But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> |
| meet your <u>deductible?</u> | <u>Prescription Drugs</u> . Vision Exam. | services without cost sharing and before you meet your deductible. See a list of covered |
| | For more information see below. | preventive services at https://www.healthcare.gov/coverage/preventive-care-benefits/. |
| Are there other | No. | You don't have to meet <u>deductibles</u> for specific services. |
| deductibles for | | |
| specific services? | | |
| What is the out-of- | \$6,500/person or \$13,000/family | The out-of-pocket limit is the most you could pay in a year for covered services. If you have |
| pocket limit for this | for In- <u>Network</u> <u>Providers</u> . | other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the |
| plan? | \$19,500/person or | overall family out-of-pocket limit has been met. |
| | \$39,000/family for <u>Out-of-</u> | |
| | Network Providers. | |
| What is not included | Premiums, balance-billing | Even though you pay these expenses, they don't count toward the out-of-pocket limit. |
| in the <u>out-of-pocket</u> | charges, and health care this <u>plan</u> | |
| <u>limit</u> ? | doesn't cover. | |
| Will you pay less if | Yes. See | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's</u> |
| you use a <u>network</u> | www.anthem.com/find- | network. You will pay the most if you use an Out-of-Network Provider, and you might |
| provider? | care/?alphaprefix=AJS | receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your |
| | or call (833) 578-4441 for a list of | <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>Out-of-Network</u> |
| | network providers. Costs may | Provider for some services (such as lab work). Check with your provider before you get |
| | vary by site of service and how | services. |
| | the <u>provider</u> bills. | |

| Do you need a referral | No. | You can see the specialist you choose without a referral. |
|------------------------|-----|---|
| to see a specialist? | | |

A

All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

| C | | What You | | |
|--|--|---|--|---|
| Common Medical Event | Services You May Need | In-Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information |
| | Primary care visit to treat an injury or illness | \$30/visit, <u>deductible</u> does not apply | 40% coinsurance | Virtual visits (Telehealth) benefits available. |
| If you visit a health care | <u>Specialist</u> visit | \$50/visit, <u>deductible</u> does not apply | 40% <u>coinsurance</u> | Virtual visits (Telehealth) benefits available. |
| provider's office or clinic | Preventive care/screening/ immunization | No charge | 40% <u>coinsurance</u> | You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for. |
| If you have a test | <u>Diagnostic test</u> (x-ray, blood work) | No charge | 40% coinsurance | none |
| • | Imaging (CT/PET scans, MRIs) | 20% <u>coinsurance</u> | 40% <u>coinsurance</u> | none |
| If you need drugs | Typically Generic (Tier 1) | \$10/prescription, deductible does not apply (retail) and \$25/prescription, deductible does not apply (home delivery) | 50% <u>coinsurance</u> , <u>deductible</u> does not apply (retail) and Not covered (home delivery) | |
| to treat your illness or condition More information about prescription drug coverage is available at http://www.anthem.com/pharmacyinformation/ | Typically Preferred Brand & Non-Preferred Generic Drugs (Tier 2) | \$30/prescription, deductible does not apply (retail) and \$105/prescription, deductible does not apply (home delivery) | 50% <u>coinsurance</u> , <u>deductible</u> does not apply (retail) and Not covered (home delivery) | For more information, refer to "National Drug List" at http://www.anthem.com/pharm |
| | Typically Non-Preferred Brand and Generic drugs (Tier 3) | \$75/prescription, deductible does not apply (retail) and \$225/prescription, deductible does not apply (home delivery) | 50% <u>coinsurance</u> , <u>deductible</u> does not apply (retail) and Not covered (home delivery) | *See Prescription Drug section. |
| | Typically Preferred <u>Specialty</u> (brand and generic) (Tier 4) | 25% <u>coinsurance</u> up to \$350/prescription, <u>deductible</u> does not apply (retail and home delivery) | 50% <u>coinsurance</u> , <u>deductible</u> does not apply (retail) and Not covered (home delivery) | |

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at https://eoc.anthem.com/eocdps/.

| Common | | Limitations, Exceptions, & | | | |
|---|--|---|---|--|--|
| Medical Event | Services You May Need | In-Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Other Important Information | |
| If you have outpatient | Facility fee (e.g., ambulatory surgery center) | 20% coinsurance | 40% coinsurance | none | |
| surgery | Physician/surgeon fees | 20% <u>coinsurance</u> | 40% <u>coinsurance</u> | none | |
| | Emergency room care | \$250/visit; then 20% <u>coinsurance,</u> <u>deductible</u> does not apply | Covered as In- <u>Network</u> | Copayment waived if admitted. | |
| If you need immediate medical attention | Emergency medical transportation | 20% <u>coinsurance</u> | Covered as In- <u>Network</u> | Non-emergency <u>Out-of-</u> <u>Network</u> Ambulance Services are limited to \$50,000 per trip, does not apply to air ambulance. | |
| | Urgent care | \$75/visit, <u>deductible</u> does not apply | 40% coinsurance | none | |
| If you have a hospital stay | Facility fee (e.g., hospital room) | 20% <u>coinsurance</u> | 40% <u>coinsurance</u> | 150 days/benefit period for Inpatient physical medicine, rehabilitation including day rehabilitation programs and skilled nursing services combined. | |
| | Physician/surgeon fees | 20% coinsurance | 40% <u>coinsurance</u> | none | |
| If you need mental health, behavioral health, or substance | Outpatient services | Office Visit \$30/visit, deductible does not apply Other Outpatient 20% coinsurance | Office Visit 40% <u>coinsurance</u> Other Outpatient 40% <u>coinsurance</u> | Office Visit Virtual visits (Telehealth) benefits available. Other Outpatientnone | |
| abuse services | Inpatient services | 20% <u>coinsurance</u> | 40% <u>coinsurance</u> | none | |
| | Office visits | 20% <u>coinsurance</u> | 40% <u>coinsurance</u> | | |
| If you are pregnant | Childbirth/delivery professional services | 20% <u>coinsurance</u> | 40% <u>coinsurance</u> | Maternity care may include tests and services described elsewhere | |
| pregnant | Childbirth/delivery facility services | 20% coinsurance | 40% coinsurance | in the SBC (i.e., ultrasound). | |
| If you need help recovering or | Home health care | 20% <u>coinsurance</u> | 40% <u>coinsurance</u> | 120 visits/benefit period for Home Health and Private Duty Nursing combined. | |
| have other special health | Rehabilitation services | \$50/visit, <u>deductible</u> does not apply | 40% <u>coinsurance</u> | *See Therapy Services section. | |
| needs | Habilitation services | \$50/visit, <u>deductible</u> does not apply | 40% <u>coinsurance</u> | See Therapy Services section. | |

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at https://eoc.anthem.com/eocdps/.

| Common Medical Event | Services You May Need | What You Will Pay In-Network Provider (You will pay the least) (You will pay the most) | | Limitations, Exceptions, & Other Important Information |
|-------------------------------|----------------------------|---|--|--|
| | Skilled nursing care | 20% <u>coinsurance</u> | 40% <u>coinsurance</u> | 150 days/benefit period for Inpatient physical medicine, rehabilitation including day rehabilitation programs and skilled nursing services combined. |
| | Durable medical equipment | 20% <u>coinsurance</u> | 40% <u>coinsurance</u> | *See <u>Durable Medical</u> <u>Equipment</u> section. |
| | Hospice services | No charge | No charge | none |
| If your child needs dental or | Children's eye exam | No charge | \$0 <u>copayment</u> up to <u>plan</u> 's Maximum <u>Allowed Amount</u> | *See Vision Services section. |
| eye care | Children's glasses | Not covered | Not covered | |
| cyc care | Children's dental check-up | Not covered | Not covered | none |

Excluded Services & Other Covered Services:

| Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other |
|--|
| excluded services.) |

- Acupuncture
- Cosmetic surgery
- Hearing aids
- Routine foot care unless medically necessary
- Bariatric surgery
- Dental care (Adult)
- Infertility treatment
- Weight loss programs

- Children's dental check-up
- Glasses for a child
- Long-term care

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)

- Chiropractic care 12 visits/benefit period
- Routine eye care (Adult) 1 exam/benefit period
- Most coverage provided outside the United States. See www.bcbsglobalcore.com
- Private-duty nursing 120 visits/benefit period combined with Home Health

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: State of Indiana Department of Insurance, 311 W. Washington Street, Suite 300, Indianapolis, Indiana 46204, (800) 622-4461, (317) 232-2395, www.in.gov/idoi/3008.htm, Department of Labor, Employee Benefits Security Administration, (866) 444-EBSA (3272), www.doi.gov/ebsa/healthreform, or

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at https://eoc.anthem.com/eocdps/.

contact Anthem at the number on the back of your ID card. Other coverage options may be available to you, too, including buying individual insurance coverage through the <u>Health Insurance Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact:

ATTN: Grievances and Appeals, P.O. Box 105568, Atlanta GA 30348-5568

Department of Labor, Employee Benefits Security Administration, (866) 444-EBSA (3272), www.dol.gov/ebsa/healthreform

State of Indiana Department of Insurance, 311 W. Washington Street, Suite 300, Indianapolis, Indiana 46204, (800) 622-4461, (317) 232-2395, www.in.gov/idoi/3008.htm

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes.

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

| Peg is | Having | a Baby |
|--------|--------|--------|
| | | |

(9 months of in-network pre-natal care and a hospital delivery)

| ■ The plan's overall deductible | \$3,000 |
|-----------------------------------|---------|
| Specialist copayment | \$50 |
| ■ Hospital (facility) coinsurance | 20% |
| ■ Other coinsurance | 0% |

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$3,000 |
|---|---------|
| Specialist copayment | \$50 |
| ■ Hospital (facility) coinsurance | 20% |
| Other coinsurance | 0% |

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (*including disease education*)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

| ■ The plan's overall deductible | \$3,000 |
|-----------------------------------|---------|
| Specialist copayment | \$50 |
| ■ Hospital (facility) coinsurance | 20% |
| Other coinsurance | 0% |

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)
Diagnostic test (x-ray)

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

| Total Example Cost | \$12,700 | Total Example Cost | \$5,600 | Total Example Cost | \$2,800 |
|---------------------------------|----------|---------------------------------|---------|---------------------------------|---------|
| In this example, Peg would pay: | | In this example, Joe would pay: | | In this example, Mia would pay: | |
| <u>Cost Sharing</u> | | <u>Cost Sharing</u> | | <u>Cost Sharing</u> | |
| <u>Deductibles</u> | \$3,000 | <u>Deductibles</u> | \$0 | <u>Deductibles</u> | \$1,200 |
| <u>Copayments</u> | \$10 | <u>Copayments</u> | \$1,300 | <u>Copayments</u> | \$600 |
| <u>Coinsurance</u> | \$1,600 | <u>Coinsurance</u> | \$0 | <u>Coinsurance</u> | \$80 |
| What isn't covered | | What isn't covered | | What isn't covered | |
| Limits or exclusions | \$60 | Limits or exclusions | \$20 | Limits or exclusions | \$0 |
| The total Peg would pay is | \$4,670 | The total Joe would pay is | \$1,320 | The total Mia would pay is | \$1,880 |

We're here for you - in many languages

The law requires us to include a message in all of these different languages. Curious what they say? Here's the English version: "You have the right to get help in your language for free. Just call the Member Services number on your ID card." Visually impaired? You can also ask for other formats of this document

Spanish

Usted tiene derecho a obtener asistencia en su idioma sin cargo. Llame al número de Servicios para Miembros que figura en su tarjeta de identificación ¿Tiene alguna deficiencia visual? También puede solicitar este documento en otros formatos.

Chinese

您有權免費獲得使用您的語言提供的協助。只需撥打印於您的 ID 卡上的會員服務部電話號碼即可。視力障礙?您也可以索取本文件的其他格式。

Vietnamese

Quý vị có quyền nhận trợ giúp bằng ngôn ngữ của mình, miễn phí. Quý vị chỉ cần gọi đến số điện thoại của Ban Dịch vụ Thành viên trên thẻ ID của quý vị. Quý vị bị khiếm thị? Quý vị cũng có thế yêu cầu các định dạng khác của tài liệu này.

Korean

귀하는 귀하의 언어로 된 도움을 무료로 받을 권리가 있습니다. 귀하의 ID 카드에 있는 가입자 서비스 번호로 전화하십시오. 시각 장애인이신가요? 다른 형식으로 된 이 문서를 요청하실 수 있습니다.

Tagalog

May karapatan kang makakuha ng tulong na nasa iyong wika nang libre. Tawagan lang ang numero ng Member Services na nasa iyong ID card. May kapansanan sa paningin? Maaari ka ring humingi ng iba pang mga format ng dokumentong ito.

Russian

У вас есть право на бесплатное получение помощи на вашем родном языке. Просто позвоните в отдел обслуживания участников по номеру, указанному на вашей идентификационной карте. У вас проблемы со зрением? Вы также можете запросить этот документ в других форматах.

French Creole

Ou gen dwa jwenn èd nan lang ou gratis. Jis rele nimewo Sèvis Manm ki sou Kat ID ou a gratis Gen pwoblèm vizyèl? Ou ka mande tou pou lòt fòma nan dokiman sa a.

Arabic

لك الحق في الحصول على هذه المعلومات والحصول على المساعدة بلغتك مجانًا. فقط اتصل برقم خدمات الأعضاء الموجود على بطاقة هويتك. هل تعاني من ضعف البصر؟ يمكنك أيضًا طلب تنسيقات أخرى لهذه الوشقة

French

Vous avez le droit d'obtenir de l'aide dans votre langue gratuitement. Appelez simplement le numéro du Services membres figurant sur votre carte d'identité. Vous êtes une personne malvoyante ? Vous pouvez également demander à accéder à ce document dans d'autres formats.

Persian

شما حق دارید به زبان خود به صورت رایگان کمک بگیرید. فقط با شماره خدمات اعضا مندر ج در کارت عضویت خود تماس بگیرید. آیا دچار اختلال بینایی هستید؟ همچنین میتوانید فرمتهای دیگر این سند را در خواست کنید.

Armenian

Դուք իրավունք ունեք անվճար օգնություն ստանալու ձեր լեզվով։ Պարզապես զանգահարեք ձեր ID քարտի վրա գտնվող Անդամների սպասարկման համարին։ Տեսողության խանգարում ունեցո՞ղ եք։ Կարող եք նաև խնդրել այս փաստաթղթի այլ ձևաչափեր։

Japanese

あなたにはあなたの言語で無料で支援を受ける権利があります。IDカードに記載されている会員サービス番号にお電話ください」視覚障害をお持ちですか?他の形式でこの文書を要求することもできます。

Italian

Hai il diritto di ricevere assistenza gratuita nella tua lingua. Basta chiamare il numero del Servizio Membri presente sulla tua tessera identificativa. Hai problemi di vista? È possibile richiedere anche altri formati di questo documento.

German

Sie haben das Recht, kostenlose Hilfe in Ihrer Sprache zu erhalten. Rufen Sie einfach die Nummer des Mitgliederservices auf Ihrer ID-Karte an. Sehbehindert? Sie können dieses Dokument auch in anderen Formaten anfordern.

Polish

Masz prawo do bezpłatnej pomocy w swoim języku. Wystarczy zadzwonić pod numer Biura Obsługi Klienta podany na karcie identyfikacyjnej. Masz wadę wzroku? Możesz również poprosić o inne formaty tego dokumentu.

Pennsylvania Dutch

Du hoscht's Recht fer Hilf griege in dei Schprooch fer nix. Duh yuscht die Member Services Number uffrufe uff dei ID Card. Hoscht Druwwel fer sehne? Du kannscht des do Schreiwes in en differnter Weg griege so as du's besser sehne kannscht.

TTY/TTD:711

It's important we treat you fairly

We follow federal civil rights laws in our health programs and activities. Members can get reasonable modifications as well as free auxiliary aids and services if you have a disability. We don't discriminate, on the basis of race, color, national origin, sex, age or disability. For people whose primary language isn't English (or have limited proficiency), we offer free language assistance services like interpreters and other written languages. Interested in these services? Call the Member Services number on your ID card for help (TTY/TDD: 711) or visit our website. If you think we failed in any areas or to learn more about grievance procedures, you can mail a complaint to: Compliance Coordinator, P.O. Box 27401, Richmond, VA 23279, or directly to the U.S. Department of Health and Human Services, Office for Civil Rights at 200 Independence Avenue, SW; Room 509F, HHH Building; Washington, D.C. 20201. You can also call 1-800- 368-1019 (TDD: 1-800-537-7697) or visit https://ocrportal.hhs.gov/ocr/portal/lobby.jsf