Lincoln VisionConnect® online tools

Access essential resources anytime, anywhere

As a *Lincoln VisionConnect* member, you can easily access your vision plan information and helpful tools to:

- Find a provider
- Learn how to use your vision benefits
- Understand which eyewear is best for you
- Discover contact lens and LASIK discounts

- Register for an online member account to:
  - Review your benefits, both in- and out-of-network
  - Print an ID card
  - And more

Register now

Visit **LVC.LFG.com** and select **HealthSafe ID (HSID)**.

On the HealthSafe ID registration page, select **Register** in the top right, then:

1. Enter your personal and contact details exactly as used during enrollment, including full first names, maiden names, hyphens, suffixes, and birthdate.
2. Add your subscriber ID (if known) or your 9-digit Social Security number and select **Continue**.
3. Choose a unique username and password, enter your email, and agree to the Terms of Use. Select **Continue** to verify and finalize your account.

For help registering, contact Customer Service at **800-440-8453**.

Find a vision provider

Search for a doctor or nearby providers offering the services you need, including accessible locations, additional spoken languages, and weekend hours.

To locate a provider:

1. Visit **LVC.LFG.com**.
2. Enter a ZIP code or street address in the Provider Quick Search box.
3. Choose **Search** to see providers near you.

Lincoln VisionConnect® benefits

How to use your vision benefits

1. Find a participating provider by selecting **Provider Quick Search** on **LVC.LFG.com** or by calling **800-440-8453**.
2. Log in to your online account to review your vision benefits or print an ID card before your visit.
3. At your appointment, provide your birthdate and subscriber ID (if known).

Note to providers: For more information or to receive authorization for service, visit **spectera.com** or call **800-638-3120**. This card is not required for service and does not guarantee benefit eligibility.

spectera

Insurance products issued by:
The Lincoln National Life Insurance Company
Lincoln Life & Annuity Company of New York

Lincoln VisionConnect® is underwritten by UnitedHealthcare Insurance Company. UnitedHealthcare Insurance Company is not a Lincoln Financial company.

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Print an ID card

A vision ID card isn't required, but you can print or save one online.

1. Log in to **LVC.LFG.com** using your username and password**.**
2. Select **Print ID Card** on the *Lincoln VisionConnect* portal screen.
3. Choose a member from the drop-down menu, select **Get ID Card**, then print or save it.

In- and out-of-network claims

Things to remember:

- **If your provider is in-network:** You don't need to submit a claim form or voucher. *Lincoln VisionConnect* members are supported through the Spectera vision network — simply identify yourself as a Spectera customer, and the provider's office will process the claim.
- **If you choose an out-of-network provider:** Log in to **LVC.LFG.com** using your username and password**.** Select **Claims** from the middle of the page to get started.